FROM: GINGER HEATON 1511 S MANHATTAN AVE INDPLS, IN 46241

RE: THAT THE FCC IS CONSIDERING PREEMPTING <u>STATE TELEPHONE PRIVACY LAWS</u> IN FAVOR OF ADOPTING ONE LOWER NATIONAL STANDARD

PLEASE DO NOT CHANGE INDIANA'S TELEPHONE PRIVACY LAW

THIS ONE THING THAT A POLITICIAN HAD PROMISED AND DONE, AND IT HAS BEEN A GODSEND!

BEFORE THIS LAW, I RECEIVED 3 TO 5 CALLS A WEEK THAT WERE FROM SALES TO SURVEYS TO HANG UPS.

I AM DISABLED, WITH MY DISABILITY, I SLEEP VERY LITTLE AND VERY SPORADICALLY, I TOLD EVERY SINGLE CALLER/COMPANY TO TAKE ME OFF THEIR LIST.

NOTHING HELPED, <u>I HAVE EVEN HAD SOME OF THE PEOPLE CURSE ME OUT WHEN I HAD THE NERVE TO BE ANGRY THAT THEY KEPT CALLING!</u> MOST OF THE CALL CENTERS HIRE KIDS, RUDE, "I DON'T CARE IF I'M NOT SUPPOSED TO CALL YOU AGAIN"

MOST HAVE NO IDEA WHAT TO DO WHEN I ASK TO BE TAKEN OFF A LIST, I KNOW THIS BECAUSE THEY TELL ME SO!! THEN I HAVE ACTUALLY WAITED FOR SUPERVISORS, TO MAKE SURE I AM OFF THE LIST, ONLY ONCE HAS A SUPERVISOR GOTTEN BACK ON THE PHONE AFTER 15 MINUTES OR SO, AND SHE ADMITTED SHE HAD NEVER HEARD THIS, AND MAYBE I NEEDED TO CALL SOMEBODY IN MY STATE!

I HAVE EVEN HAD SOME WHO CALL ME 2 OR 3 DAYS IN A ROW, WHEN I ASK WHY, THEY SAY, "WELL, OUR MACHINE THAT DIALS OUT (OR PRINTS THE LISTS ETC..) BROKE DOWN AND WE HAVE TO DO IT BY HAND SO WE DON'T KNOW WHO WE CALLED AND WHO WE AIN'T" A DIRECT QUOTE.

I SIGNED UP AT THE FIRST CHANCE FOR THIS LAW/SERVICE AND HAVE HAD ONLY 1 CALL IN ALL THIS TIME.

NO MORE WEEKLY CALLS FROM THE CARPET CLEANING COMPANY DOWN THE STREET.

NO MORE CALLS AT ALL HOURS! EVEN THOUGH INDIANA DOES NOT CHANGE TIME ZONES, SO MOST BIG "CALL CENTERS" DON'T OR CAN'T CHANGE THEIR EQUIPMENT FOR ONE STATE.

BOTTOM LINE:

I BELIEVE IF I PAY FOR THE USE OF MY PHONE, AND ALL THE TAXES AND FEES THAT ARE CHARGED, THEN I SHOULD BE ABLE TO SAY "I DO NOT WANT CALLS FROM WHOMEVER I CHOOSE! WHY AND WHAT SENSE DOES IT MAKE FOR ME TO PAY MY BILL AND THEN HAVE THE FCC COME IN AND WRECK A WONDERFUL THING? IT WAS MY CHOICE, I PAY FOR THE PHONE AND NO ONE SHOULD TAKE AWAY SOMETHING THAT FINALLY BENEFITS THE PEOPLE AND IS ONLY ASSERTING OUR RIGHT TO PRIVACY!!!!!!!!!